

Terms & Conditions

1. A non-refundable deposit of €850.00 will be required to secure your booking.
2. Dinner receptions must take place at the hotel if getting married on the premises
3. Wedding couples must be resident in the hotel for a minimum of 7 nights
4. Should you wish to use your All Inclusive terms on the day of your wedding please note we cannot reserve any seating for you and your guests at the all-inclusive restaurant.
5. At the time of booking it is essential you provide your venue choices for ceremony and reception in order to secure these for you. The hotel can host up to two events a day during busy periods (in different areas and at different times) and the hotel often hosts Gala Theme Nights for the hotel guests. If you have not pre-booked venues we subsequently cannot guarantee a full choice of venues for you at a later date or when you arrive in resort. Bookings are on a first come, first serve basis.
6. The standard set up of wedding venues is included in the venue fee: (for the ceremony) ceremony table with white linen cloth and white Chivari chairs and (for dinner receptions) white linen table cloths and white Chivari chairs.
7. For all weddings, the hotel must be informed of the specified attendance number of persons, at least 14 working days prior to the Wedding day.
8. Menu choices should be ideally submitted to the hotel at least 14 working days prior to the wedding day, especially if there are any special dietary requirements or allergies
9. When choosing your menu, it is possible to mix and match the dishes. The price will be dictated by the menu from which the main course is chosen. Also it is possible to have a choice of 2 main courses. The price per head will be that of the higher price menu.
10. The children's menu is only available to children aged 2 to 12. Children aged 13 to 17 must pay the adult price.
11. Wedding couples/Guests staying in the hotel on All Inclusive basis will only pay the difference in cost to upgrade to All Inclusive plus for the wedding day. Those on half board will pay the full cost of the All Inclusive / All Inclusive Plus day pass.
12. The drinks passes for external guests will be valid from 1 hour before the ceremony time at the Dionyssos Lobby Bar and then subsequently only be valid in the wedding venues booked.
13. For Health & Safety reasons the DJ/Disco for your wedding party must be booked through the hotel or your Tour Operator/Wedding planner. Entertainment in outdoor venues will end at 23.00hrs.
14. Weather Policy: As a courtesy to our couples we will move the event to an indoor location for no additional charge in the event of poor weather conditions.
15. Disclaimer Policy: The hotel will not be held responsible for any items of clothing, floral bouquets or displays, table decorations, wedding cake stands or, any other item(s) brought into the hotel from an external supplier that are lost or stolen, if such items are left behind after the wedding party have vacated the area. It is the responsibility of a member of the wedding party to remove any item(s) the couple have arranged or provided.
16. For Health & Hygiene reasons Wedding Cakes must be booked via the hotel or Wedding Planner / Tour Operator.
17. If the Wedding Couple book any supplier directly and not through the hotel or Tour Operator / Wedding Planner, they must inform the hotel of the name, contact number and public liability insurance certificate.
18. Audio equipment will be provided for the ceremony only. A USB/Bluetooth speaker can be hired for the cocktail reception, price on request. A DJ or other entertainment must be booked for the evening
19. The management reserves the right to change the prices in this brochure and any menus without prior notice